



Helping to PROTECT horses, ponies and their owners

If your horse is lost, has been stolen or has gone missing on loan – follow this quick step by step process to record all the details on NED so that other NED visitors can look out for your horse, and if it is recovered, the authorities can contact you to arrange to return it. It might help if you print this sheet and follow the steps 1-5.

What to do - Step by Step

1) Register

If you have not yet registered with NED you need to do this first. Registering is free of charge; all you need is a valid email address. To register, look for the New User section on the left hand side of the home page.

2) Find your horse's record on NED

Once registered, login to NED and find your horse's record by using the Search option on the top menu. Details of all horses and ponies with UK passports are held on NED so if you cannot find your horse or your horse has an EU passport please call NED for assistance on 0845 003 7210.

3) Associate yourself with your horse

For obvious reasons we can only accept notification that a horse is lost or stolen from the person we have been told is the current registered owner. Hopefully you have already confirmed yourself as the current owner by 'associating' with your horse. But, if you haven't - now is the time to do this.

To associate you need to find your horse's details on NED then select on the associate yourself with this equine option at the bottom of the Equine Details screen. This will lead you through the process of confirming yourself as the current owner.

4) Check your horse's details are complete and correct on NED

Once associated, select the myHorses option on the top menu, here you will see your horse listed as part of myStable. Click on the edit button next your horse and it will take you into the owners' information screen where you can check and update the information NED holds on your horse. Specifically to help with the safe return of your horse it's important that you ...

- upload a clear recent photo in order to aid identification
- check that any microchips and freezemarks are correctly recorded with your horse's information in order to allow your horse's identity to be confirmed when it is found.

5) Add your horse to the NED Lost & Stolen Register

The owners' information screen is also where you report your horse as lost, stolen or missing on loan. You will see this series of options in this section.

Note that if you are reporting that your horse has been stolen you must have informed the police and obtained a crime reference number.

When you select a status of lost, stolen or missing on loan you will be asked to Add Details including...

- checking and updating further identification information
- providing information about the circumstances of the disappearance
- confirming if anyone with information can contact you directly

Please provide as much detail as you can. You can also come back to these details to update them at any point in the future.

Clicking the Submit Details button checks the details you have provided then IMMEDIATELY adds your horse to the NED Lost & Stolen Register.

Remember

Once your horse is on the NED Lost & Stolen Register it can stay on there free-of-charge for as long as it takes to recover it.

Your horse will be clearly marked as lost or stolen on any NED Passport Checks, so if someone is being offered your horse for sale – alarm bells will ring.

NED features the most recently reported lost/stolen horse with a photo on its home page for every visitor to see, increasing the chance of your horse being found as quickly as possible.

If your horse is recovered, please come back to NED to notify us so that we can keep the register up to date. Do this by simply clicking Recovered on the owners' information screen.

Thank you.

